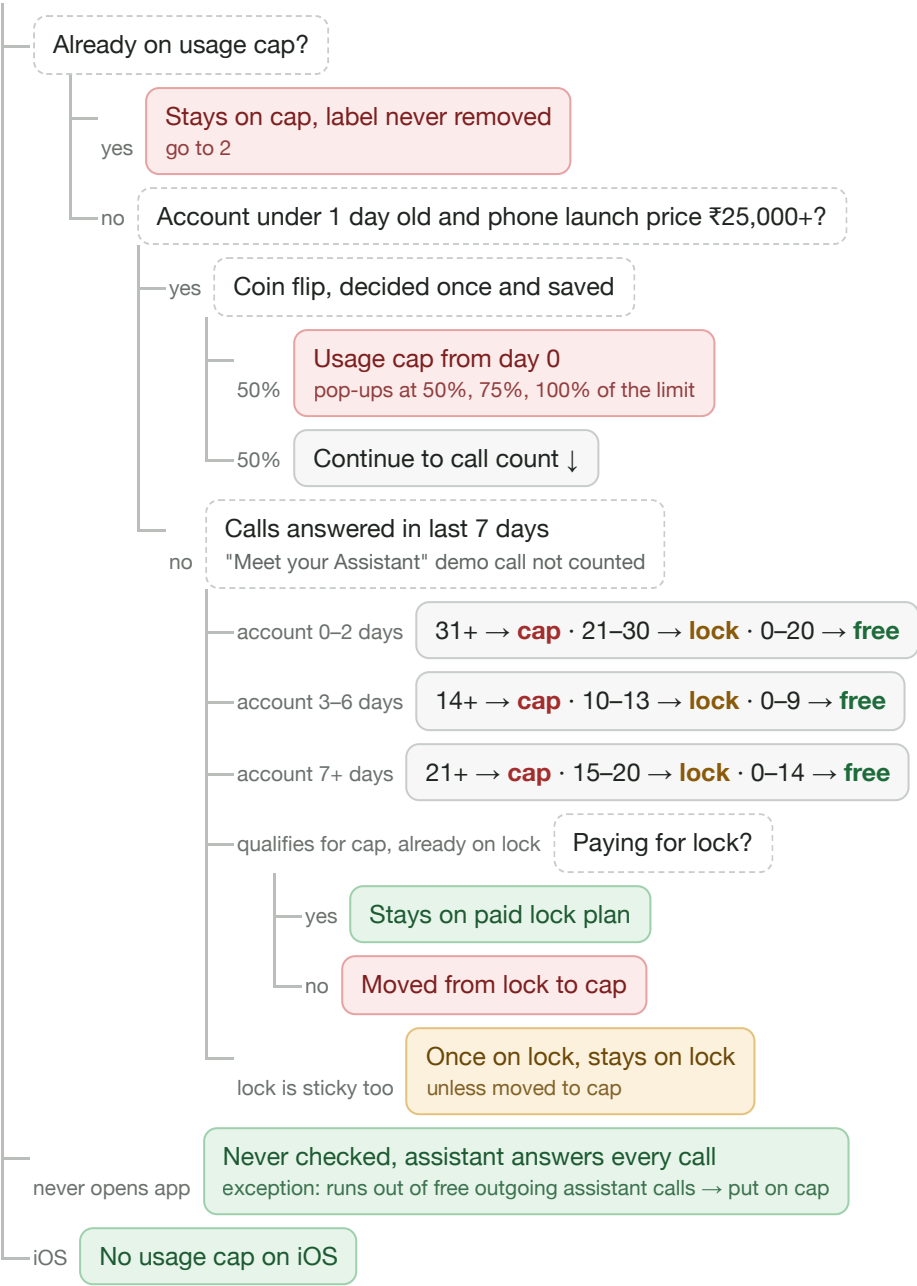


Usage cap: how it works for the user

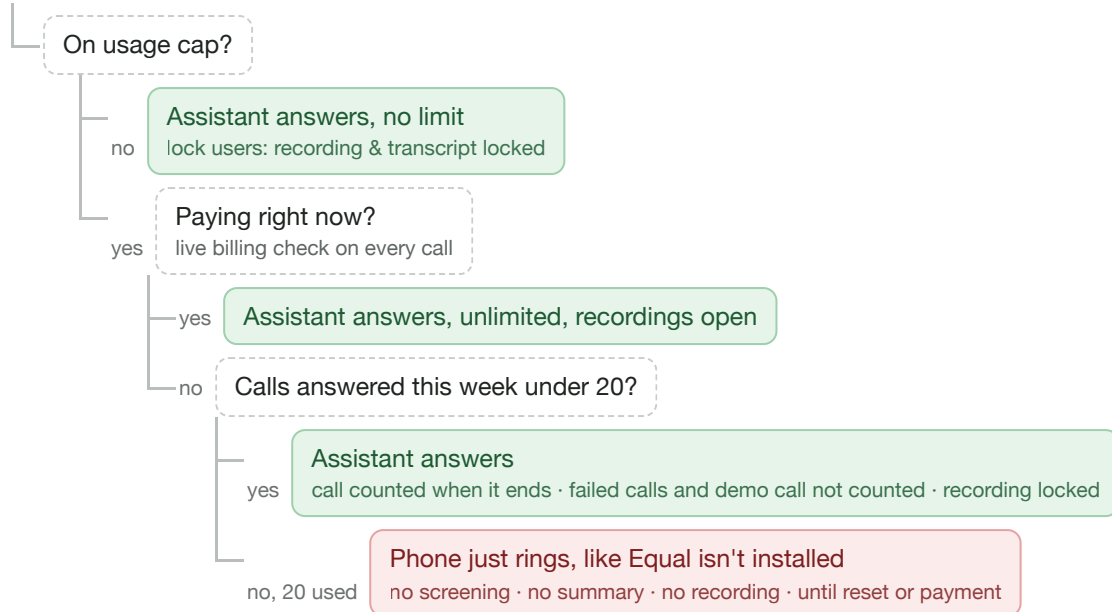
Android only · live Statsig config and code as of 31 Oct 2026

 Limited / capped Lock payroll (no call limit, recordings locked) Unlimited / assistant answers What the user sees
 Decision

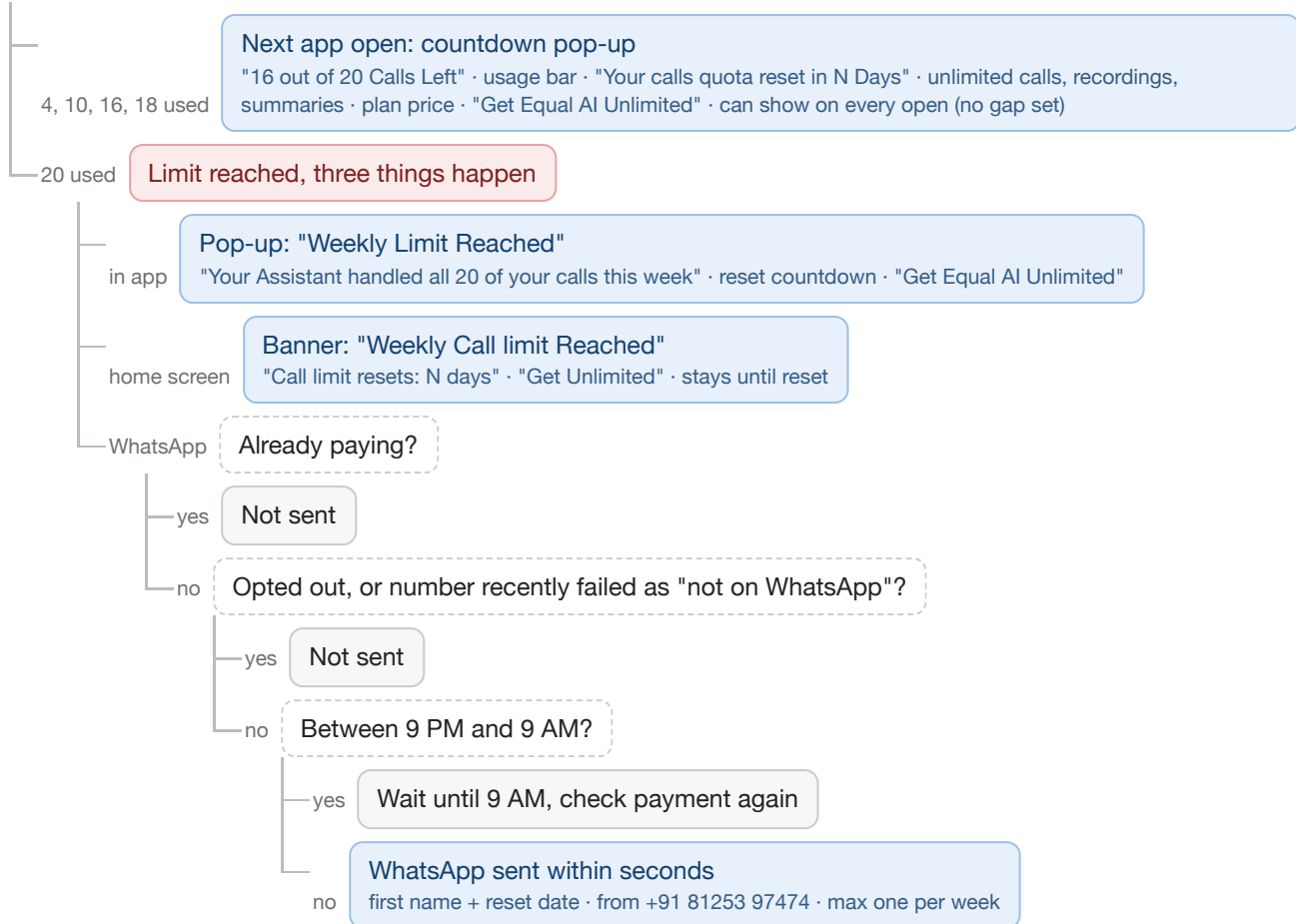
1 · User opens the app server decides the plan · only happens on app open · Android only



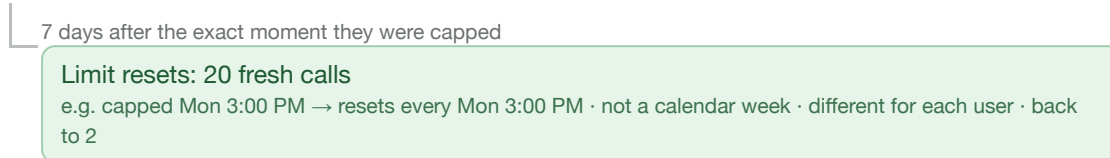
2 • Every incoming call server checks at call start • app not needed



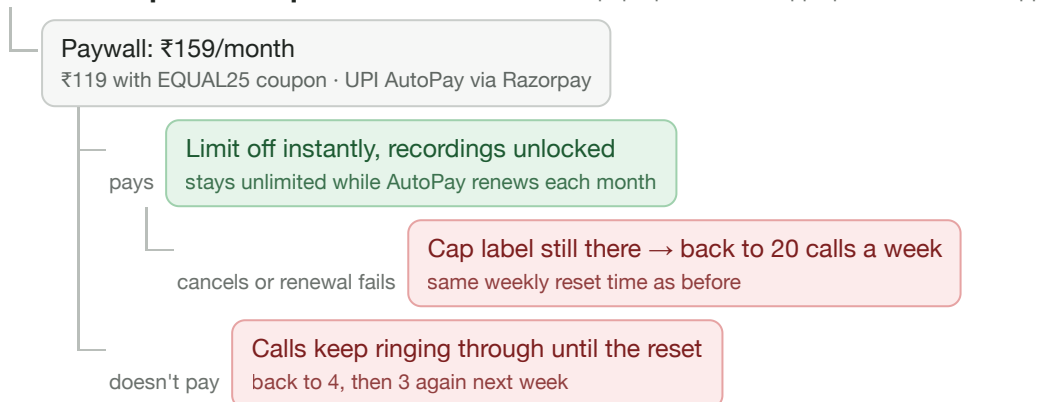
3 • As the count goes up pop-ups need an app open • WhatsApp doesn't



4 • Every 7 days automatic · app not needed



5 • User taps "Get Equal AI Unlimited" from pop-up, banner, or app opened after WhatsApp



Sources: Statsig usage_cap_experiment_config, paywall_experiment_config, dayzero_paywall, usage_cap_bottomsheet, usage_cap_plans_exp_prod; user-services experiment_service.py, usage_quota_service.py, usage_limit_events.py; comms registry free_limit_consumed_whatsapp. Home banner copy from app spec (not checked in the live app).